



Elpida Healing Center

REFUND POLICY

Refund Method: You may request your refund be put on your account as a credit if you do not want it refunded to your original payment method. Check refunds will be mailed via USPS and might take several days. Cash refunds may not be available same day if the funds are not in the office.

Supplements: Any unused, sealed supplements may be returned for a full refund to the original payment method within 30 days of purchase. No refunds after 30 days of purchase date.

Equipment: Unused, unopened equipment may be returned for a full refund to the original payment method within 7 days of purchase. No refunds after 7 days of purchase date.

Prepaid treatment plan: If a portion of your prepaid treatment plan is not used during your predetermined treatment timeline, a partial return of the payment will be returned and any discounts will be removed. You will be charged the full cost of any individual treatments that were completed with the remaining amount refunded to the original payment method. Refunds of unused treatments will not be refunded if the treatment plan timeline has expired or the timeline was not extended by the provider.